

Christopher Mangun

Principal Technical Program Manager, AI Delivery

ENTERPRISE AI PLATFORMS | TECHNICAL PROGRAM DELIVERY | PORTFOLIO GOVERNANCE

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SUMMARY

Principal Technical Program Manager with 17+ years leading enterprise platforms, AI programs, and complex technology delivery. Builds the operating models, governance, and release controls that move programs from executive intent through production. Led a \$51M global AI content program and a \$24M, 13-brand portfolio, scaled organizations to 60+ people, and launched cloud and AI platforms for enterprise users.

SKILLS

PROGRAM LEADERSHIP	Portfolio governance, operating models, executive reporting, capacity planning, financial oversight, vendor management
TECHNICAL DELIVERY	AI platforms, cloud migration, product roadmaps, dependency management, release planning, production readiness, RAID management
AI AND GOVERNANCE	Generative AI, RAG, LLM evaluation, MLOps, model governance, data governance, access controls, auditability

WORK EXPERIENCE

Independent AI & Technology Consulting

JUL 2025 – PRESENT

Principal Technical Program Manager, AI Platforms | New York, NY

- Designed the production architecture and pilot-readiness plan for an AI-assisted consultation platform that grounded recommendations in approved knowledge, recorded decision history, and retained human approval.
- Led the A360 Boulevard agentic AI prototype from discovery and target architecture through prototype validation and production readiness.
- Published LoveTrust, 12 public, source-reviewable reference systems covering enterprise RAG, protected-data controls, LLM evaluation, model governance, compliance automation, FHIR R4, and deterministic agent testing.
- Platform architect and builder for Studio ONE (Clay Space), consolidating twelve operational tools into one platform on Google Cloud using Next.js, Python, and Rust. In progress, Aug 2026 – Feb 2027.

Publicis Groupe (Pfizer CoLab)

MAR 2024 – JUL 2025

Technical Program Lead, AI Platforms | New York, NY

- Led architecture and delivery of Pfizer CoLab's multi-tenant enterprise RAG platform on Azure OpenAI and Google Cloud across source ingestion, retrieval, evaluation, access controls, user experience, and organizational rollout.
- Led delivery of the \$51M Comirnaty global campaign, automating content production while preserving medical, legal, and regulatory review.
- Launched CoCo, the onboarding and automation platform for the Comirnaty team, inside a four-month deadline on a \$460K operating budget from Pfizer leadership.
- Established the governance and operating model for rollout to 500+ enterprise users.
- Directed regulated production for Abrysvo and Comirnaty across engineering, medical, legal, regulatory, production, and agency teams.
- Redesigned content operations to shorten review cycles by 35% and increase approved-content reuse 2.3× while preserving human approval.

IPG Health

MAR 2022 – MAR 2024

Director of Production & Delivery | New York, NY

- Owned delivery and financial governance for a \$24M portfolio spanning 13 brands, including staffing, vendor oversight, risk management, quality controls, and executive escalation, while maintaining 100% compliance.
- Scaled the delivery organization from five to 60+ people while maintaining portfolio-level visibility into capacity, commitments, and delivery health.
- Led development and launch of DELCI for Novartis Kesimpta, giving users structured access to approved product information within defined response boundaries.
- Directed complex technology programs across Novartis and Sanofi accounts, coordinating product, engineering, data, medical, regulatory, and agency teams.

IPG Health

MAR 2020 – FEB 2022

Associate Director of Production & Delivery | New York, NY

- Built the delivery operating model for a multi-brand pharmaceutical portfolio across product, creative, medical, regulatory, and production.
- Launched the global intranet and single-source knowledge bases across AREA23, FCB Health, and ProHealth.

Abbott Laboratories

DEC 2018 – MAR 2020

Technical Program Manager, Data & ML (Contract) | Chicago, IL

- Led a \$12M data modernization program supporting approximately 27,000 Architect and Alinity diagnostic instruments, migrating the principal Oracle ETL pipeline to an AWS S3 data lake and delivering the Azure/SharePoint portal.
- Improved data-retrieval efficiency by 65% and shortened a delivery cycle from approximately six months to three weeks through dependency planning, release controls, and cross-team execution.
- Managed dependencies and decisions across engineering, analytics, quality, regulatory, product, and operations; supported an FDA inspection completed with zero audit findings.

Boundless Life Sciences Group

SEP 2017 – OCT 2018

Associate Director of Technology | Chicago, IL

- Owned three launch statements of work totaling \$5M and led a distributed technology and production organization of 16+ contributors.
- Coordinated commercialization and launch readiness across product, technical, clinical, production, and agency teams.

Syneos Health

JAN 2015 – JAN 2017

Senior Technical Program Manager | New York, NY

Earlier Experience

2008 – 2015

Concentric Health and Grey Group | Progressively responsible technology, production, and delivery leadership roles

CERTIFICATIONS

Google Cloud Professional Cloud Architect, Machine Learning Engineer, Data Engineer, and Cloud Security Engineer · AWS Certified Solutions Architect – Professional · Certified ScrumMaster (CSM) · Lean Six Sigma Black Belt

PROFESSIONAL DEVELOPMENT

Stanford AI and Machine Learning in Healthcare